



The revision of Regulation 261

IATA perspective

**TRAVEL LAW FORUM
Athens, 16 March 2018**

The Revision of 261/2004

The EC proposal includes changes regarding:

- Definition of "extraordinary circumstances"
- Right to compensation in case of long delays
- Right to re-routing
- Right to care
- Missed connecting flights
- Tarmac delays
- Partial ban of the "no show" policy
- Rescheduling and Information to passengers

Positive elements

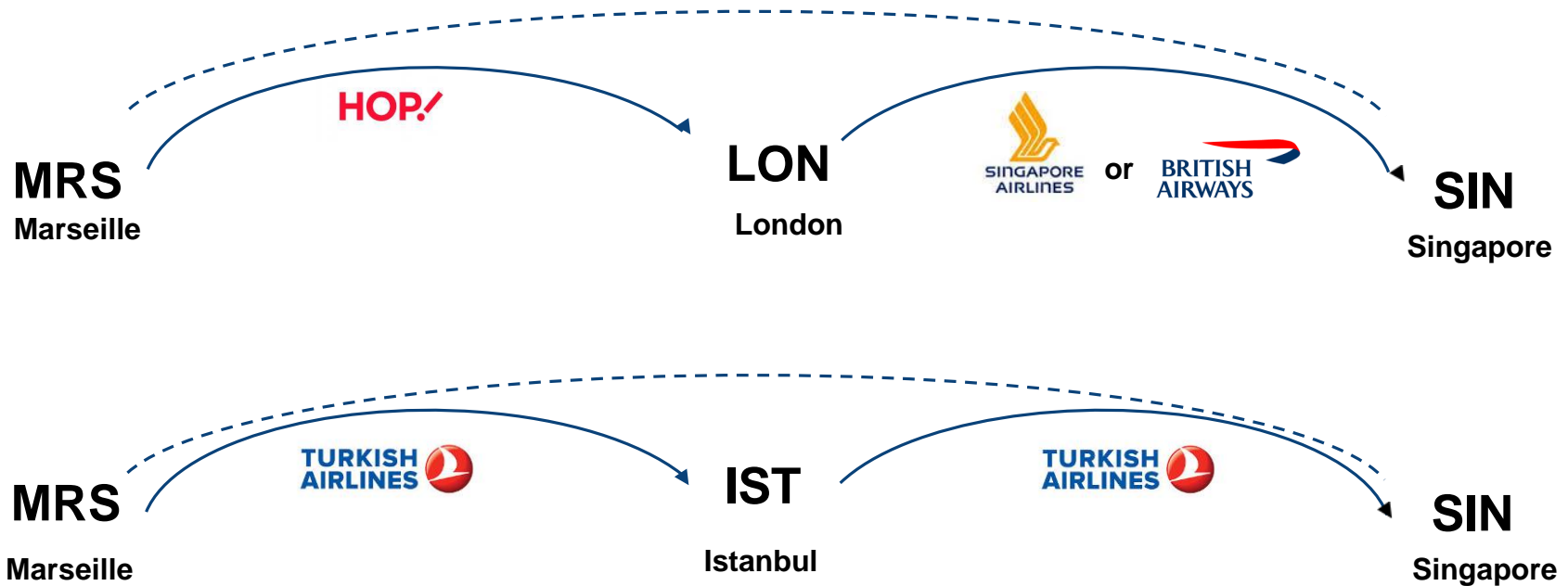
- it clarifies the current rules
- it re-balances passenger rights with airline obligations
- it gives real additional rights

Negative elements

- it sends a bad signal on safety issues
- it creates “false” passenger rights
- it jeopardizes interlining and regional connectivity



FOCUS on interlining





on the no-show policy (Art.4.4)

Example of Brussels –Venice - Brussels on Valentine day...



BRU → **VCE** = more demand on February 14 to visit Venice than Brussels:
the price of the ticket for this destination is higher than vv

VCE → **BRU** = less demand on February 14 to visit Brussels than Venice:
the price of the ticket for this destination is lower than vv

BRU → **VCE** → **BRU** = more demand on February 14 to visit Venice than
Brussels: the price of this return journey is higher

VCE → **BRU** → **VCE** = less demand on February 14 to visit Brussels than
Venice: the price of this return journey is lower (may
be lower than one way BRU-VCE)



Thank you for your attention!

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