



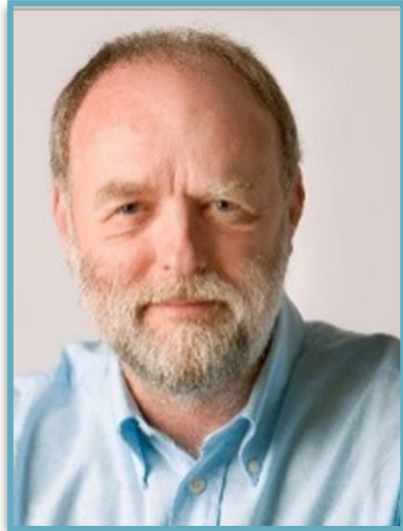
How Facilities Management can enhance employee (or end-user) experience

Athens

24th April 2018

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Introduction



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Facilities Management = Enhanced Experience

- In Summary

Organizational function which integrates people, place and process within the built environment with the purpose of improving the quality of life of people and the productivity of the core business.

ISO 41011 – definition of Facility Management!

Facilities Management = Enhanced Experience

Facilities Management is a People Business

If we cannot enhance the experience of all our stakeholders we are not doing our job!

Thank you for listening

Ευχαριστώ

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